

SURREY COUNTY COUNCIL

LOCAL COMMITTEE (TANDRIDGE)

DATE: 20 APRIL 2018



LEAD OFFICER: ZENA CURRY, AREA HIGHWAY MANAGER

SUBJECT: HIGHWAYS SCHEMES 2017/18 – END OF YEAR UPDATE

AREA(S) AFFECTED: ALL DIVISIONS

SUMMARY OF ISSUE:

To inform the Local Committee on the outcome of the 2017/18 Integrated Transport Scheme (ITS) and highway maintenance programmes in Tandridge.

RECOMMENDATIONS:

The Local Committee is asked to note the contents of this report.

REASONS FOR RECOMMENDATIONS:

To update the Local Committee on the outcome of the 2017/18 highway works programme in Tandridge.

1. INTRODUCTION AND BACKGROUND:

- 1.1 Following the reductions in the Local Committee's capital and revenue budget, as agreed at Cabinet on 28 March 2017, the Local Committee agreed the revised capital and revenue programme for 2017/18 under the "Highways Forward Programme 2017/18 – 2018/19" paper that was presented to the 23 June Local Committee.
- 1.2 This report provides information to the Local Committee on the outcome of the 2017/18 Integrated Transport and highways maintenance programmes in Tandridge. It also provides information to the Local Committee regarding progress on road safety schemes and developer funded schemes.
- 1.3 In addition to the Local Committee's Integrated Transport Schemes and revenue maintenance expenditure, Countywide budgets have been used over the past year to fund major maintenance (Operation Horizon), drainage works and other capital highway schemes. Countywide revenue budgets are used to carry out both reactive and routine planned maintenance works.
- 1.4 **Annex 1** provides updates on the Integrated Transport Schemes, road safety schemes, developer funded schemes and the parking review.

2. ANALYSIS:

2.1 Local Committee finance

The Tandridge Local Committee delegated highway budgets for the 2017-18 Financial Year as follows:

- Capital: £36,000
- Revenue: £40,910
- **Total: £76,910**

In addition to the delegated highway budgets above, highway officers within the local area office are continuing to look for other sources of funding for schemes that have been identified within the Integrated Transport Scheme Programme. As a result funding has been secured from Section 106 developer funding for improvements to pedestrian crossing facilities on Banstead Road, Caterham outside Le Personne retirement housing as well as improved crossing facilities in the form of pavement build-outs, in High Street, Dormansland.

A number of ITS improvement schemes and road safety schemes have been progressed in 2017/18 as highlighted below and set out in detail in **Annex 1**.

- A25 Westerham Road, Limpsfield: reduction in speed limit from 60mph to 50mph, following petition presented to the Local Committee in March 2015.
- Pendell Road/Bletchingley Road: reduction in speed limit from 60mph to 40mph, following a petition that was submitted to the Local Committee in June 2016.
- Tandridge Lane, Tandridge: installation of vehicle activated signs in the vicinity of St Peter's Church of England Infant School.
- Halliloo Valley Road/Woldingham Road/Bug Hill, Warlingham: Design work carried out on a number of options for improvements to this junction.

The budgets delegated to Local Committee were in addition to budgets allocated at County level to cover various major highways maintenance and improvement schemes, including footway/carriageway resurfacing, the maintenance of highway structures including bridges, culverts and embankments, and the maintenance of safety barriers.

2.2 Local Committee capital works programme

Progress on the approved Local Committee funded capital programme of highway works in Tandridge, during the 2017/18 financial year is set out in **Annex 1**. It also provides an update on schemes being progressed using developer contributions, the Road Safety Team and the Parking Review.

2.3 Local Committee revenue works programme

Under the “Highways Forward Programme 2017/18 – 2018/19” report presented to the Local Committee on 9 December 2016, the Local Committee agreed that the Area Highway Manager, in consultation with the Local Committee Chairman and Vice-Chairman, be able to vire the revenue maintenance budget between the revenue maintenance headings shown in **Table 1**.

The Parking Project Team Leader confirmed that the £2,500 previously allocated within the revenue maintenance allocation for a contribution to the parking review was no longer required. As a result the Area Highway Manager in consultation with the Local Committee Chairman and Vice-Chairman agreed that the £2,500 previously allocated to the parking review be vired to support the Minor Maintenance Works budget for all six divisions.

Table 1 shows the revenue maintenance allocations for 2017/18, together with examples of the works carried out. This budget has been spent in full.

Table 1 Revenue Maintenance Allocation 2017-18

Item	Allocation (£)	Comment
Parking	£0	£2,500 previously allocated as a contribution to the parking review has been reallocated to Minor Maintenance Works (Community Gang).
Signs and road markings	£1,500	e.g Weight restriction sign - Holland Lane, Oxted. Side road ahead signs – Halliloo Valley Road. 20mph repeater signs – St. Piers Lane, Lingfield. “Unsuitable for HGV’s” – Hollow Lane, Dormansland. Width restriction sign – Salmons Lane, Whyteleafe.
Speed Limit Assessments	£1,000	Surveys carried out on A22 Godstone Rd, Whyteleafe. Church Lane, Oxted and Kings Cross Lane, South Nutfield.
Minor Maintenance Works (Community Gang)	£35,910 +£2,500 reallocated from parking	Various minor maintenance work, such as cutting back hedges/vegetation, siding out verges and clearing trees, carried out following enquiries raised by the public/Members. Schemes identified by the Maintenance Engineer as needing to be carried out for highway safety were prioritised. A gang was procured on an ad-hoc basis to carry out these works.
TOTAL	£40,910	

2.4 Parking

An update on the parking review is provided in **Annex 1**.

Other highway related matters

2.5 Customer services

The total number of enquiries received by Surrey Highways in the 2017 calendar year is 112,538 an average of 9,363 per month, a decrease of approximately 18% on 2016. The improvements to the website reporting, proactive messaging and provision of information to customers have contributed to this.

All reports are categorised at the point of logging, either automatically through the website or by officers. Safety defects are directed to Kier with the remainder passed to the SCC local offices for further investigation.

For Tandridge specifically, 11,294 enquiries were received between January and December 2017, of which 5,392 were directed to the local area office for action, of these 94% have been resolved. This is slightly below the Highways countywide average of 96%.

Table 2 below shows the number of enquiries received between January-December 2017 compared to the number received during the same period in 2016.

Table 2 Customer Enquiries

Period	Surrey Highways: Total enquiries (no.)	Tandridge: Total enquiries (no.)	Local Area Office: Total enquiries (no.)
Jan-Dec 2016	136,629	14,523	6,319
Jan-Dec 2017	112,538	11,294	5,392

For 2017, 362 stage 1 complaints were received (a 22% reduction on 2016) of which 100 Stage 1 and 18 Stage 2 complaints were for the South East area. For Tandridge there were 30 Stage 1 complaints, five of which escalated to Stage 2, these complaints mainly questioned the decision making process. The service was found to be at fault in one of the Stage 2 complaints following independent investigation.

We continue to work closely with the corporate customer relations team and have created corrective action plans for all outstanding actions. In addition any remedial action identified at Stage 1 is now monitored more closely to ensure compliance and reduce escalation to Stage 2. One complaint within the Tandridge District was directed to the Local Government Ombudsman, however the complaint was not upheld.

2.6 Major schemes

As well as the work being carried out under the delegated budget, a major scheme was also completed on the A22 Eastbourne Road, north of South Godstone, to improve highway drainage. This location was subject to regular flooding, which posed a danger to road users.

2.7 Centrally funded maintenance

The Operation Horizon Team programmes of major maintenance works for 2017-18 for the Tandridge area are published on Surrey County Council's website here:

https://www.surreycc.gov.uk/_data/assets/pdf_file/0009/126288/Horizon-2-Tandridge-v3.0.pdf

Further information on the Horizon 2 major maintenance works that have been carried out in 2017-18 in Tandridge can be found in **ITEM 9 Annex 1**.

2.8 Road safety

The Road Safety Working Group meets every 6 months to review personal injury collision data provided by Surrey Police. The Road Safety Working Group is attended by Surrey County Council Road Safety Engineers, Surrey County Council Highway Engineers and Surrey Police. An update on road safety schemes that have been identified by the Road Safety Working Group and are being progressed by the Road Safety Team is provided in **Annex 1** of this report.

2.9 Passenger Transport

There are no Integrated Transport Schemes that directly contribute to improvements in passenger transport.

However the provision of improved pedestrian crossing facilities in Banstead Road, Caterham which is a scheme being funded through developer contributions, will help improve pedestrian access to local bus stops. The feasibility report for this scheme is complete and consultation with the local member and district councillor has been carried out. Developer contributions for this scheme have been released by Tandridge District Council to Surrey Highways, and consultation with residents as well as detailed design work will continue shortly.

2.10 Other key information, strategy and policy development

Surrey County Council submitted the following schemes for funding from the Community Infrastructure Levy;

- Road safety outside Burstow Primary School
- A22 corridor improvements (M25 J6, South Godstone, Blindley Heath)
- A22 corridor improvements (Whyteleafe and Caterham)
- Felbridge (A22, A264) junction improvements
- High Street/Plough Road/Dormans Road/Hollow Lane, junction improvement

- Redehall Road, Smallfield – alternative traffic calming measures.

At the Tandridge District Council Planning Policy Committee that was held on 16 November 2017, it was decided not to provide Community Infrastructure Levy funds for the above schemes at this time.

3. OPTIONS:

- 3.1 Not applicable at this stage. Officers will revert to the Chairman, Vice Chairman and Divisional Member or indeed the Committee as appropriate, whenever preferred options need to be identified.

4. CONSULTATIONS:

- 4.1 Not applicable at this stage. Officers will consult the Chairman, Vice Chairman and Divisional members as appropriate in the delivery of work programmes.

5. FINANCIAL IMPLICATIONS:

- 5.1 The financial implications, in regards to the delegated budgets is detailed in section 2.1 to 2.3 above.

The key objective with regard to the 2017/18 budgets has been managed to a neutral position.

6. WIDER IMPLICATIONS:

Area assessed:	Direct Implications:
Crime and Disorder	No significant implications
Equality and Diversity	No significant implications
Localism (including community involvement and impact)	No significant implications
Sustainability (including Climate Change and Carbon Emissions)	No significant implications
Corporate Parenting/Looked After Children	No significant implications
Safeguarding responsibilities for vulnerable children and adults	No significant implications
Public Health	No significant implications

7. CONCLUSION AND RECOMMENDATIONS:

- 7.1 This report sets out highway works carried out in Tandridge in 2017/18, for Members' information.

- 7.2 Progress on the Integrated Transport Schemes, revenue maintenance schemes, centrally funded maintenance schemes, developer funded schemes, road safety schemes and the parking review is set out in section 2 and **Annex 1** in this report and **Annex 1 of ITEM 9**. Section 2 also summarises the customer enquiries that have been received by Surrey Highways.

8. WHAT HAPPENS NEXT:

- 8.1 The remaining budget for the 2017/18 financial year will be spent and the end of year outturn figures will be finalised.

Contact Officer:

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Consulted:

Not applicable.

Annexes:

Annex 1 – Summary of progress of capital schemes.

Background papers:

- Report to Tandridge Local Committee 23 June 2017 “Highways Forward Programme 2017/18 – 2018/19”.
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